

SWC# 3021 Comprehensive Cloud Solutions **Contract Information and Usage Instructions**

CONSOLIDATED EXECUTIVE BRANCH AGENCIES – All software from this contract must be purchased through ServiceNow as this is a restricted contract.

Contract Period:

	Carahsoft	Insight	SHI
Start Date	9/1/2020	9/14/2020	9/21/2020
Final End Date with All Renewals Executed	8/31/2025	9/13/2025	9/20/2025

Summary/Background Information: Statewide contract 3021 scope of offerings include Software-as-a-Service (SaaS), Platform-as-a-Service (PaaS), and Infrastructure-as-a-Service (IaaS) software including Amazon Web Services, Google Cloud Platform, and Microsoft Azure:

AWS	GCP	Azure
Carahsoft	Carahsoft	Insight
Insight	SHI	SHI
SHI		

Also included in scope are cloud professional services such as project-specific application migration, or Managed Services Provider (“MSP”) offerings. If you have an interest in utilizing Cloud professional services through this contract, please contact CloudTN@tn.gov or IT consolidated agencies may request a consultation with the CloudTN team through the ServiceNow request, “[CloudTN Consultation](#)”.

ServiceNow URL (when you are ready to purchase):

https://tn.service-now.com/sp?id=sc_cat_item&sys_id=8775167a13826a009f84b6246144b071

Leveraging this state wide contract mitigates and alleviates the need for a Click-Wrap and STS endorsement which is not required in order to purchase software through this contract.

Software Waiver / Exception Process

Follow the steps below to request a waiver or exception to a cloud-based software (Software as a Service, SaaS) standard included in the Tennessee Enterprise Architecture.

1. Download the Waiver/Exception Request form here:
<https://www.teamtn.gov/sts/planning-services/information-systems-planning/waiver---exception-process.html>
2. Complete the form electronically.
3. Email the completed form to AG_Standard_Products_List@tn.gov along with any additional information needed to support the Exception Request.

State Contact Information

Contract Administrator:

Simeon Ayton	Kim Wright	Andre Cejka	Josh Reedy
Contract Administrator	Software Specialist	Software Specialist	Software Specialist
Central Procurement Office	Strategic Technology Solutions	Strategic Technology Solutions	Strategic Technology Solutions
615-532-0110	(615)741-7870	(615)399-4241	(615) 253-5436
Simeon.Ayton@tn.gov	kim.wright@tn.gov	andre.cejka@tn.gov	joshua.reedy@tn.gov

Vendor Contact Information:

Company Name: Carahsoft
Master Agreement #: AR2472
Edison Contract Number: 67955
Vendor Number: 703

Quote requests: NASPO@carahsoft.com

Colby Bender
Team Lead, Contracts Team
Colby.Bender@Carahsoft.com
703-889-9878

Company Name: Insight
Master Agreement #: AR2485
Edison Contract Number: 67958
Vendor Number: 529

Quote requests: TeamAshley2@insight.com

Molly Randol
 SLED Business Development Manager
Molly.Randol@Insight.com

Company Name: Software House International (SHI)
Master Agreement #: AR2488
Edison Contract Number: 67960
Vendor Number: 12676

Quote requests: TennesseeTeam@SHI.com

Elaine Williams
 Account Executive
Elaine_Williams@shi.com
 615-691-2551

Key Contract Information

All Master Price Agreements and baseline offerings can be found on the NASPO website, but it is best practice to seek a quote from contacts listed above:

Carahsoft - <https://www.naspovaluepoint.org/portfolio/cloud-solutions-2016-2026/carahsoft-technology-corporation/>

Insight - <https://www.naspovaluepoint.org/portfolio/cloud-solutions-2016-2026/insight-public-sector-inc/>

SHI - <https://www.naspovaluepoint.org/portfolio/cloud-solutions-2016-2026/shi-international-corp/>

Billing and Payment Instructions:

Follow your agency specific rules for bill and payments.

Net payments term: **FOB Destination**

NASPO ValuePoint Background Information:

NASPO ValuePoint (formerly known as WSCA-NASPO) is a cooperative purchasing program of all 50 states, the District of Columbia and the territories of the United States. The Program is facilitated by the NASPO Cooperative Purchasing Organization LLC, a nonprofit subsidiary of the National Association of State Procurement Officials (NASPO), doing business as NASPO ValuePoint. NASPO is a non-profit association dedicated to strengthening the procurement community through education, research, and communication. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia and the territories of the United States. NASPO ValuePoint facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. For more information consult the following websites: www.naspovaluepoint.org and www.naspo.org .